



Dialup Access Application Form

Subscriber Details (Print)

Last name: First name:

Billing Address:

City: State: Zip:

Tel (H): (W): Other:

How did you hear about Visionet Online Services?

Access Plans (Details on reverse side)

Dial up Lite \$9.95 mo. (\$29.85 / 3 months)
 Unlimited Access \$14.95 mo.
 Accelerator Plus \$19.95 mo.

Monthly
 Quarterly
 Bi-Yearly
 Yearly (10% discount)
 Monthly Invoice (\$2/mo. Surcharge will apply)

Total \$ **Note:** Dial up Lite plan requires advance payment of 3 months. Excess usage is additional to this charge and is payable monthly.

Username & Email

User name: (used to access the internet 3 to 8 characters and starts with the letters vo) Password (4 to 8 characters)

VO

Choose email address: (3 to 12 characters all lower case) Password (4 to 8 characters)

Email #2 (unlimited and accelerator plan) Password (4 to 8 characters)

Email address will be emailname@VISIONET.NET Referred by:

Payment Details

Cash
 Visa
 MasterCard
 AMX
 Discover
 Check
 Money Order

Cardholder Name:

Card Number: Expiration Date:

I agree to have Visionet Online Services debit my credit card each month for the amount outstanding on my account. Users on the Dialup Lite plan must pay by automatic credit card deductions.

By using the services provided by Visionet Online Services, you are bound by the terms & conditions. The terms & conditions are available on request or at any time from www.visionet.net

Customers signature: (Required) Date:

Office Use

Cash	Check	Credit Card	Amt. \$	Ck#	Approval #
Software mailed			Initials	POS	MEM Tran QB
Date account active			Initials	Accounting entered	Initials

(rev.06/03)



Dial-Up Service and Pricing

General Information:

With Visionet's complete connection package we make accessing the Internet easier than ever. Our dial-up plans provide fast, reliable internet service. All modems are digital v.90. Setup is easy and interactive. You may visit our Support Page on the Website for step-by-step instructions. Most setups take less than 5 minutes! We support Windows 2000/XP/Vista and Mac OS9/10,OS/X.

With Visionet Online you are directly connected to the internet, and do not experience frustrating slow downs and time delays. Also, you use any internet software on your computer that you like, so you can take advantage of new products and features as soon as they are released.

Visionet currently offers local access number in over 250 cities of North Carolina.

Dial up Lite	Unlimited Access	Accelerator Plus
<p>\$9.95 per month Includes 10 hours of dial up access per month and webmail account. <i>\$1.50 per hour thereafter</i></p> <p>Plan requires advance credit card payment of 3 months. Excess usage is additional to this charge and is payable monthly.</p>	<p>\$14.95 per month</p> <ul style="list-style-type: none"> * Unlimited access * 2 Email Accounts * Instant Messaging & Chat * Fewer busy signals * Start page portal * Guaranteed privacy 	<p>\$19.95 per month Surf the Web up to five times faster!</p> <p>With our new Accelerator, Web pages, most graphics, photos, and graphic emails will appear up to five times faster!</p> <p>You also receive: 2 email accounts</p>

PAYMENT:

The preferred method of payment is Visa, MasterCard, Discover, or American Express. If you require a paper invoice, an additional \$2 surcharge will be added to your account. This surcharge is added each month, regardless of the balance of your account.

Cancellation Policy:

You may cancel your Visionet service at any time for any reason by mail or fax to the following location; Visionet PO Box 1030 Hillsborough, NC 27278 Fax: 919 724 4439 Please notify us of your request to cancel prior to the last day of the current month in which you wish to cancel. Otherwise you will be charged for an additional full month of service. Cancellation by email will not be accepted. We do not prorate once invoiced. Visionet is not responsible for service interruptions or system outages outside our control. Please be advised that once you are entered into our system there is NO refund of any "Set-Up Fee".

*All Visionet users must agree to the Acceptable Use Policy. Your account is not intended for full-time connection. The connection will be disconnected after 20 minutes of inactivity or time-out after 8 hours of consecutive use.